



## Empowering Health at Home through effective care coordination and benefit management.

In today's rapidly changing healthcare environment, leaders are confronted with unique challenges in balancing their organizational priorities. They must enhance member experiences through comprehensive programs while simultaneously managing costs.

Traditional methods of prioritization are no longer adequate, as the growing complexity of healthcare delivery and the increasing demand for personalized care necessitate innovative solutions.

### Our Impact At a Glance

**16+**  
**million**

lives covered,  
including Medicare, D-SNP,  
Commercial, and Medicaid  
lines of business<sup>5</sup>

**7.8+**  
**million**

total home  
services  
managed\*<sup>1</sup>

**3.8+**  
**million**

claims  
processed<sup>1</sup>

**4.4+**  
**million**

authorization  
requests  
processed<sup>1</sup>

### High Quality Provider Networks



**6,000+**

provider locations  
in the CareCentrix  
network nationwide<sup>5</sup>



**88%**

provider  
satisfaction<sup>1</sup>



**95%**

overall member satisfaction<sup>1</sup>



### Exceptional Team

nearly  
**30 years**

of empowering  
health at home

**1,700+**

team members  
nationwide<sup>5</sup>

### Vision

Our vision is to create a world where anyone can heal, age, and thrive at home — every person is unique, and their healthcare should be, too.

### Mission

Our mission is to help ensure high-quality, whole-person care in the home so individuals receive the right services and support at the right time to improve health outcomes.

# The Right Care at the Right Time

Our extensive suite of in-home solutions, supported by advanced analytics and dedicated care teams, foster improved collaboration among members, providers, and physicians, leading to more personalized care.



## Post-Acute Care (PAC) Site Optimization

Up to **25%**

reduction in total  
SNF days<sup>1</sup>



## Readmissions Management

**95%**

of medication reconciliations  
completed were within  
30 days of discharge<sup>1</sup>



## Palliative Support

Up to **20%**

total cost of  
care reduction<sup>2</sup>



## Home Health

**99%**

on-time starts  
of care<sup>1</sup>



## Home Infusion

**120K+**

infusion services  
coordinated annually<sup>1</sup>



## Durable Medical Equipment (DME)

**99.7%**

on-time starts  
of care<sup>4</sup>



## Sleep Management

**80%**

PAP therapy rate,  
~30% higher than  
national average<sup>6</sup>

Learn more about how our solutions can  
improve engagement and quality of care.

See Our Solutions →



[www.carecentrix.com](http://www.carecentrix.com)

[generalinfo@carecentrix.com](mailto:generalinfo@carecentrix.com)

1-888-839-5122

**HITRUST**  
CSF Certified



ACCREDITED  
Health Utilization Management Modular Accreditation -  
Pre-Review Screening, Initial Clinical Review,  
Clinical Decision Support

Expires: 11/01/2027



\*Annualized, 2024 | Sources: 1. 2024 CareCentrix book of business performance data. Actual results will vary depending on program. 2. Results are based on prior CareCentrix program performance across all lines of business. 3. CareCentrix Health At Home 2020: The New Standard of Care Delivery, 2020. 4. 2024 CareCentrix book of business performance data for Durable Medical Equipment legacy solution. Actual results will vary depending on program. 5. Based on CareCentrix Internal Data Analysis, 2025.