



Empowering Health at Home through effective care coordination and benefit management.

In today's rapidly changing healthcare environment, leaders are confronted with unique challenges in balancing their organizational priorities. They must enhance member experiences through comprehensive programs while simultaneously managing costs.

Traditional methods of prioritization are no longer adequate, as the growing complexity of healthcare delivery and the increasing demand for personalized care necessitate innovative solutions.

Our Impact At a Glance

18+
million

lives covered,
including Medicare, D-SNP,
Commercial, and Medicaid
lines of business¹

7.8+
million

total home
services
managed^{*2}

3.8+
million

claims
processed²

4.4+
million

authorization
requests
processed²

High Quality Provider Networks



6,000+

provider locations
in the CareCentrix
network nationwide¹



88%

provider
satisfaction²



95%

overall member satisfaction²



Exceptional Team

nearly

30 years

of empowering
health at home

1,700+

team members
nationwide¹

Vision

Our vision is to create a world where anyone can heal, age, and thrive at home — every person is unique, and their healthcare should be, too.

Mission

Our mission is to help ensure high-quality, whole-person care in the home so individuals receive the right services and support at the right time to improve health outcomes.

The Right Care at the Right Time

Our extensive suite of in-home solutions, supported by advanced analytics and dedicated care teams, foster improved collaboration among members, providers, and physicians, leading to more personalized care.



Post-Acute Care (PAC) Site Optimization

Up to **25%**

reduction in total
SNF days²



Readmissions Management

95%

of medication reconciliations
completed were within
30 days of discharge²



Palliative Support

Up to **20%**

total cost of
care reduction³



Home Health

99%

on-time starts
of care²



Home Infusion

120K+

infusion services
coordinated annually²



Durable Medical Equipment (DME)

99.7%

on-time starts
of care⁴



Sleep Management

80%

PAP therapy rate²,
~30% higher than
national average⁵

Learn more about how our solutions can
improve engagement and quality of care.

See Our Solutions →



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HITRUST
CSF Certified



ACCREDITED
Health Utilization Management Modular Accreditation -
Pre-Review Screening, Initial Clinical Review,
Clinical Decision Support

Expires: 11/01/2027



*Annualized, 2024 | **Sources:** **1.** Based on CareCentrix Internal Data Analysis, 2025. **2.** 2024 CareCentrix book of business performance data. Actual results will vary depending on program. **3.** Results are based on prior CareCentrix program performance across all lines of business. **4.** 2024 CareCentrix book of business performance data for Durable Medical Equipment legacy solution. Actual results will vary depending on program. **5.** American Academy of Sleep Medicine. "Adherence to CPAP Therapy." AASM, 2023.