



Empowering Health at Home through effective care coordination and benefit management.

In today's rapidly changing healthcare environment, leaders are confronted with unique challenges in balancing their organizational priorities. They must enhance member experiences through comprehensive programs while simultaneously managing costs.

Traditional methods of prioritization are no longer adequate, as the growing complexity of healthcare delivery and the increasing demand for personalized care necessitate innovative solutions.

Our Impact At a Glance

16+
million

lives covered,
including Medicare, D-SNP,
Commercial, and Medicaid
lines of business⁵

7.8+
million

total home
services
managed*¹

3.8+
million

claims
processed¹

4.4+
million

authorization
requests
processed¹

High Quality Provider Networks



5,000+

provider locations
in the CareCentrix
network nationwide¹



88%

provider
satisfaction¹



95%

overall member satisfaction¹



Exceptional Team

nearly

30 years

of empowering
health at home

1,700+

team members
nationwide⁵

Vision

Our vision is to create a world where anyone can heal, age, and thrive at home — every person is unique, and their healthcare should be, too.

Mission

Our mission is to help ensure high-quality, whole-person care in the home so individuals receive the right services and support at the right time to improve health outcomes.

The Right Care at the Right Time

Our extensive suite of in-home solutions, supported by advanced analytics and dedicated care teams, foster improved collaboration among members, providers, and physicians, leading to more personalized care.



Post-Acute Care (PAC) Site Optimization

Up to **25%**

reduction in total
SNF days¹



Readmissions Management

95%

of medication reconciliations
completed were within
30 days of discharge¹



Palliative Support

Up to **20%**

total cost of
care reduction²



Home Health

98.9%

on-time starts
of care¹



Home Infusion

120K+

infusion services
coordinated annually¹



Durable Medical Equipment (DME)

99.7%

on-time starts
of care⁴



Sleep Management

80%

PAP therapy rate,
~30% higher than
national average⁶

Learn more about how our solutions can
improve engagement and quality of care.

See Our Solutions →



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HITRUST
CSF Certified



ACCREDITED
Health Utilization Management Modular Accreditation -
Pre-Review Screening, Initial Clinical Review,
Clinical Decision Support

Expires: 11/01/2027



*Annualized, 2024 | **Sources:** 1. 2024 CareCentrix book of business performance data. Actual results will vary depending on program. 2. Results are based on prior CareCentrix program performance across all lines of business. 3. CareCentrix Health At Home 2020: The New Standard of Care Delivery, 2020. 4. 2023 CareCentrix book of business performance data for Durable Medical Equipment legacy solution. Actual results will vary depending on program. 5. Based on CareCentrix Internal Data Analysis, 2025.

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